

GOOD PRACTICES

Partner Organisation
FLEP
Portugal

1 – Organization / Individuals	
Name	Centro de Saúde de Vale de Cambra
Country	Portugal
Type of Organization	Public
Address Website	
Contact	Rua Hospital 3730 Vale de Cambra Tel: +256 423 664

2 – Action / Project / Activity	
Title	Guichet do Migrante / Migrant's guichet
Duration	From 2007 until now
Category	Internal Proceedings in the Health Care Services (Ex. Creation of migrant-friendly Service in the healthcentre) Development of new Informative Printed Resources
Description	Target group: Immigrants Methodology: Creation of a "guichet" with the purpose of promoting a personalized and effective attendance for the migrants when they visit the Health Centre for the first time and guiding people in accessing information; a brochure and translation of a leaflet with basic information on healthcare issues is being prepared by the local migrants.

3 – Products / Results	
Description	What type of products/ resources? Brochures Leaflets
Links	
Impact on target groups	This project has a great impact because it has involved the local migrants in the activities helping them, at the same time, to integrate in the local community.