

GOOD PRACTICES

Partner Organisation
Dialoge Sprachinstitut GmbH
Germany

1 – Organization / Individuals	
Name	Asklepios Klinik Lindau
Country	Germany
Type of Organization	Private Institution
Address Website	www.asklepios.com/lindau
Contact	0049 8382 276 0

2 – Action / Project / Activity	
Title	Using a staff translator list
Duration	currently
Category	Internal Proceedings in the Health Care Services
Description	<p>Target group: Health Professionals Immigrants</p> <p>Methodology: All sections of the hospital are provided with this list. If there is any language problem, staff can look for assistance from somebody, who speaks the mothertongue of the patient.</p>

3 – Products / Results	
Description	What type of products/ resources? Staff translator list
Links	http://www.asklepios.com/klinik/default.aspx?cid=758&pc=0502&sc=D
Impact on target groups	If foreigners need medical help in the hospital of Lindau, we are able to communicate with them, because we can use the staff translator list.

Recommendations	We can highly recommend this idea to other hospitals; Big hospitals have a lot of languages ressources because of international staff.
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